

PHIL SPENCER ANNOUNCES TOP AGENTS IN THE UK

Kurtis wins 4 awards at The ESTAS, the most prestigious estate & letting agent awards in the UK

•The East London and Essex based agency who have been established for over 25 years received 4 awards at the prestigious ESTAS 2015 including gold winner for best Estate agent in south Essex, silver winner for best letting agency in London South, bronze winner for best letting agency in south Essex and the bronze award in the national category for best small letting agency chain.

The award was announced by Phil Spencer, the TV property expert at a lavish luncheon & ceremony at the Hilton Park Lane London attended by 800 of the UK's top estate and letting agents in the UK property industry.

The awards, celebrating their 12th year are known throughout the industry as The ESTAS. The ESTAS determine the best estate and letting agents in the UK through research carried out amongst customers who are asked a series of questions about the service they have received from their agent, over 25,000 questionnaires were completed by customers during the competition.

Phil Spencer, who has hosted the ESTAS every year since their inception in 2003 said "An agent's role is about guiding people through one of the most stressful times in their lives and that's not an easy job. The ESTAS help agencies to focus on customer service levels and that's why firms keep coming back year after year".

The Company directors said *"We are absolutely thrilled to be recognised at this year's ESTAS. It means so much to us as we know it's our customers who have judged our performance. We take our levels of customer service very seriously because we know clients have a choice. We have always been very proud of the personal service and this proves we are delivering what we promise."*

This is the second time Kurtis have entered into the ESTAS Awards, with last year being recognised as the top ten best small chain agency in the UK. This Award has given us a great insight into how our clients perceive us, and to be a winner in one of the National categories is a great achievement.